

## What is CHOICES?

Connecticut's State Health Insurance Program (SHIP). CHOICES is part of a national network of programs that offer free confidential counseling, education and assistance to people with Medicare. SHIPs were established by Congress in 1990 to help beneficiaries navigate complex world of Medicare.

## Who should take the CHOICES

### Training?

Individuals who would like to make a positive difference in the lives of people with Medicare. Interested individuals should have computer and internet skills and good listening skills.

**Insurance agents, brokers and financial planners are not eligible.**

## What you will learn:

- Medicare Parts A, B, C & D
- Medigap (supplemental insurance)
- Medicaid (Title 19)
- Medicare Savings Programs
- Medicare Advantage Plans
- Affordable Care Act
- Medicare/Medicaid Fraud abuse detection and prevention

## How much does the CHOICES Training Cost?

The training is free for unpaid volunteers. A \$125 fee is required for professionals. Once you become a CHOICES Certified Counselor, you will receive the most accurate, current information including updates by email and quarterly updates to keep you up to date on important issues.

## When is the CHOICES Training?

### Mandatory Orientation

#### Session:

April 28, 9:00 am - 12:00 pm

### 5-day Training:

#### Tuesdays

May 05, 12, 19, 26 & June 02  
9:30 a.m. to 3:00 p.m.



## CHOICES Counselor Training

### Dates:

### Mandatory Orientation

#### Session

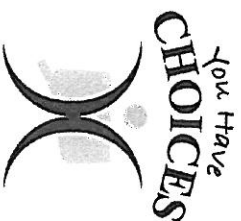
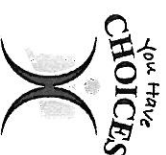
Apr 28th, 9:00am - 12:00pm

#### Tuesdays :

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9:30 a.m. to 3:00 p.m.

Sponsored by  
Western Connecticut  
Agency on Aging Area

In Partnership with :  
The Center for Medicare Advocacy  
and  
The CT Dept. on Aging.



Parking, Lunch and training manuals  
will be provided.

**What do I need to do?**

A Volunteer application must be completed along with references prior to registering for the training. For an application please email

[dwillenbrock@wcaaa.org](mailto:dwillenbrock@wcaaa.org)

You must attend the orientation session, all four day training sessions and pass a certification exam in order to receive your CHOICES certification.

**Where is the CHOICES Training?**

Danbury Senior Center  
10 Elmwood Place  
Danbury, CT 06810

**Directions**

Take I-84 WEST and get off at Exit 5 toward Farview Avenue. Turn right on Farview Avenue . Turn left onto Franklin Street. Take the first right onto Main Street. Turn right onto Elmwood Place. Arrive at Elmwood Hall.

From the East:

Take I-84 EAST and get off at Exit 5 to Farview Avenue. Turn left on Farview Avenue. Turn left on to Franklin Street. take the first right onto Main Street. Turn right onto Elmwood Place. Arrive at Elmwood Hall.

**CHOICES Training  
Registration Form  
Space is limited!**

- Community Volunteer**
- Professional (\$125)**

Name \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

**Registration is contingent upon initial screening.** Please return your completed registration form with payment (if applicable)

**\* Please make checks payable to WCAAA\***  
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Register by mail to:  
**WCAAA c/o CHOICES**  
84 Progress Lane, 2nd Fl  
Waterbury, CT 06705